

State Innovation Model

Patient Centered Medical Home Initiative

Newsletter

Monthly Initiative announcements, news, and upcoming events

May | 2017

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UPCOMING WEBINARS – JUNE

- MiCMRC Educational Webinar: Team Based Care Related to Addressing Social Determinants of Health Webinar June 7 2:00PM – 3:00PM REGISTER HERE
- Practice Transformation Collaborative Webinar Action Period Teaching Webinar June 8 4:00PM – 5:00PM REGISTER HERE
- SIM PCMH Billing and Coding Collaborative Webinar: Complex Chronic Care Management (CCCM) and Chronic Care Management (CCM) Codes June 20 11:30AM – 1:00PM REGISTER HERE
- MiCMRC Educational Webinar: Impact of SDOH on Chronic Conditions June 21 2:00PM-3:00PM REGISTER HERE
- Quarterly Update Virtual Meetings June 22 11:30AM – 1:00PM REGISTER HERE
- SIM PCMH Billing and Coding Q&A Office Hours Complex Chronic Care Management (CCCM) and Chronic Care Management (CCM) Codes June 27 11:30AM – 1:00PM REGISTER HERE

Initiative Announcements

Welcome

Welcome to the 2017 Patient Centered Medical Home Initiative, and the fifth release of our monthly newsletter. Each month we will bring together all the updates, news and upcoming events relevant to PCMH Initiative Participants. Additionally, we will provide updates on other happenings across the State Innovation Model.

You will continue to receive other regular communications and event reminders from the PCMH Initiative. This newsletter has been developed as a method to share information in one common location.

<u>Practice Transformation Collaborative - Learning Session 2</u>

June 13-14, 2017 - East Lansing Marriott @ University Place, East Lansing, MI

The PCMH Initiative looks forward to seeing you at the Practice Transformation Collaborative: Learning Session 2. This session will focus on quality improvement tools, strategies to build the team, population health management, activating patients and care teams as well as access and continuity of care. There will be an opportunity for those that missed Learning Session 1 to attend a foundational session and recap the information from our convening in April. A participant agenda can be found on our website.

Notes:

- Registration for session 2 is now open. Register here
- The Pre-work for session 2 was reviewed during the May Action Period call. You can find the templates for the pre-work and the recording of the call on our <u>website</u>

For more information about the Practice Transformation Collaborative, please see the <u>flyer</u> on our website.

Registration has been extended until Wednesday June 7th.

Billing and Coding Collaborative

The PCMH Initiative is offering Billing and Coding Collaborative topic-focused webinars and subsequent Q&A Hour webinars. Topics are: CMS Transitional Care Management Codes, Complex Chronic Care Management (CCCM) and Chronic Care Management (CCM) Codes, and Strategies to Overcome Patient Engagement Challenges Related to CMS' Incorporation of Patient Financial Liability. For more information about the SIM PCMH Billing and Coding Collaborative, please see the flyer on our website

Michigan Data Collaborative

Michigan Data Collaborative (MDC) is the data analysis and visualization partner for the PCMH Initiative. This section includes key participant information that we will update each month.

PCMH Aggregated Patient Reports: The PCMH Initiative received feedback from several participants that there has been some difficulty in reconciling payments from each participating Medicaid Health Plan for the first quarter (January – March, 2017) of the SIM PCMH Initiative. Therefore we have worked with our partners at the Michigan Data Collaborative to develop an aggregate patient list report. This report contains monthly counts of patients for January, February, and March 2017. Beneficiary counts are grouped by Practice, Provider Name and NPI, Medicaid Health Plan, and Program (i.e. ABAD, HMP, etc.).

You can access the aggregate patient list on the SIM PCMH page of the <u>MDC secure portal</u>. Additionally, MDC has developed an information guide to support the review and use of this file, you can also locate on the <u>SIM PCMH Support page</u> on the MDC website.

New Access Method Update – Beta Testing: Beta testing of the new access/login method for the SIM PCMH site has been progressing well. Stay tuned for information and instructions about how to set up and use the new access method.

SAVE THE DATES

- Summit West Grand Rapids, MI Tuesday October 10, 2017
- Summit Southeast Ann Arbor, MI Tuesday, October 17, 2017
- Summit North Thompsonville, MI Tuesday, October 24, 2017

ABOUT THE INITIATIVE

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of multi-payer health care payment and service delivery models in order to achieve better care coordination, lower costs, and improved health outcomes for Michiganders.

CONTACT US

General questions can be sent to: SIMPCMH@mail.mihealth.org

Visit the SIM website at: www.michigan.gov/sim

Questions regarding PCMH Initiative dashboards and portal access can be sent to:
MichiganDataCollaborative@med.
umich.edu

Questions regarding Care Manager and Care Coordinator training can be sent to: micmrc-requests@med.umich.edu

SIM PCMH Initiative Affinity Group

The SIM PCMH Initiative is happy to announce Care Manager and Coordinator Affinity Group beginning July 2017. Care Managers and Care Coordinators who participate in the Affinity Group can receive up to *four longitudinal learning activity hours* each calendar year. For more information about the CM/CC Affinity Group, please see the **flyer** on our website

MiCMRC CE Offering: Educational Webinar Series on Social Determinants of Health

Coming in June, MiCMRC is pleased to announce that we have partnered with the Michigan Community Health Workers Alliance (MiCHWA) to offer a Care Management/Care Coordinator Educational Webinar Series addressing Social Determinants of Health (SDOH). MiCHWA has established itself as the Community Health Worker (CHW) information hub for the state of Michigan. MiCHWA provides information about the CHW role, standardized CHW education curriculum, resources to support CHW employment, and research to make the case for why CHWs are essential health care team members.

Webinar Information and Registration:

Date and Time: Wednesday June 7th 2-3 pm

Title: Team Based Care Related to Addressing Social Determinants of Health

Presenter: Cherry Health and Alcona Health Center

Facilitator: Rebecca Lindsay, M.P.H., Michigan Community Health Workers Alliance

Register here

CEs: Nursing and Social Work CE Contact Hours: 1.0*

The purpose of this webinar is to provide examples of how integrated care teams identify roles and communicate in order to effectively provide care to clients and address Social Determinants of Health. Webinar panelists will present information about their roles on the care team, team communication strategies, and addressing social determinants of health.

* "Michigan Care Management Resource Center is an approved provider with the Michigan Social Work Continuing Education Collaborative". Approved Provider Number: MICEC 110216

This continuing nursing education activity was approved by the Ohio Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. (OBN-001-91)

Date and Time: Wednesday June 21st 2-3 pm **Title:** Impact of SDOH on Chronic Conditions

Presenter: Melanie Brim, MHA, Michigan Health Council

Register here

CEs: Social Work CE Contact Hours: 1.0*

The purpose of this webinar is to enhance the understanding of how social determinants of health impact chronic conditions. The webinar will also describe potential strategies and interventions for addressing SDOH as a care management team, and the importance of addressing SDOH to improve patient outcomes.

* "Michigan Care Management Resource Center is an approved provider with the Michigan Social Work Continuing Education Collaborative". Approved Provider Number: MICEC 110216

Nursing:

This activity has been submitted to the Ohio Nurses Association for approval to award contact hours. The Ohio Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. (OBN-001-91)

For questions on either of these events, please email micmrc-requests@med.umich.edu.

Michigan Care Management Resource Center e-Learning

Two new modules have been added to the Michigan Care Management Resource Center "Basic Care Management Program", these new modules include:

- Care Planning
- Role of the Care Manager

For more information, to access the online program and complete CE contact hour, please see the <u>MiCMRC</u> e-Learning webpage.

Note: The e-Learning "Basic Care Management Program" modules do count as longitudinal clinical learning hours for the BCBSM PDCM and SIM PCMH Initiative. This e-Learning program **is not a required training** for the BCBSM PDCM and SIM PCMH Initiative.

New Releases

Version 3 of 2017 PCMH Initiative Participant Guide

The PCMH Initiative strives to keep the Participant Guide up to date. In this release (Version 3) of the Participant Guide, you will find the addition of an abbreviations list and glossary, clarifying information on Care Management and Coordination training requirements, and updated details on Practice Transformation Objectives. To access the latest version of the guide, check out this <u>direct link</u>.

<u>Version 3 of 2017 PCMH Initiative Care Management and Coordination Tracking Code Guide</u>

During the launch of the Billing and Coding Collaborative, the PCMH Initiative released an updated version of the 2017 PCMH Initiative Care Management and Coordination Tracking Code Guide. This version provides the details of each tracking code in an easy to read table format, and includes the addition of special instructions for the submission of the tracking codes to each Medicaid Health Plan. To access the latest version of the guide, check out this direct link.

Upcoming Events

SIM Self Study Modules

NOW AVAILABLE: Required Self-Study Modules for SIM PCMH Initiative Care Coordinators and Care Managers

One component of the initial required training for the SIM PCMH Initiative Care Coordinators and Care Managers is completion of a series of self-study recorded webinars. For full details about the Initial Required Training and to access the self-study recorded webinars click here. All SIM Care Coordinators and Care Managers will need to complete the initial training requirements as specified.

Note for Care Managers who previously completed MiPCT training (MiCMRC approved Self-Management Support course and the MiCMRC Complex Care Management Course), please see details to identify the initial training here. For questions, please contact MiCMRC micmrc-requests@med.umich.edu.

MiCMRC Complex Care Management Courses

The training format for the MiCMRC CCM course consists of a one-hour introductory live webinar, two days for recorded webinar self-study (approximately 6 hours of self-study), and two days of in person classroom instruction.

Upcoming course dates and course registration:

June 19-22 | Lansing, MI | Register here | Registration deadline: June 15th, 2017 |
July 10-13 | Lansing, MI | Register here | Registration deadline: July 6th, 2017 |
July 24-27 | Grand Rapids, MI / Register here | Registration deadline: July 20th, 2017 |
August 14-17 | Lansing, MI | Register here | Registration deadline: August 10th, 2017

Notes: If you have 15 or more Care Managers in your area and would like the MiCMRC team to provide a regional training at your location please submit your request to: micmrc-ccm-course@med.umich.edu.

For questions please contact: micmrc-ccm-course@med.umich.edu.

Mi-CCSI Self-Management Support Courses

Upcoming Training Dates:

June 12-13 | Southfield, MI June 20-21 | Grand Rapids, MI June 23 & 26 | Traverse City, MI July 17-18 | Grand Rapids, MI August 10-11 | Grand Rapids, MI

For registration and details: www.miccsi.org/training/upcoming-events/.

Southeast Michigan: Participants interested in another training session during June in Southfield, Warren, or Ann Arbor areas, contact Amy Wales at amy.wales@miccsi.org or 616-551-0795 ext. 11.

Northern Michigan: Participants interested in a training session during June or July in the Traverse City, Sault Ste. Marie, or Marquette areas, contact Amy Wales at amy.wales@miccsi.org or 616-551-0795 ext. 11.

MiCMRC 2017 Care Management Educational Webinars

Date and Time: Wednesday June 7th 2-3 pm

Title: Team Based Care Related to Addressing Social Determinants of Health

Presenter: Cherry Health Care and Alcona Health Center Teams

Facilitator: Rebecca Lindsay, M.P.H., Michigan Community Health Workers Alliance

Register here

Date and Time: Wednesday June 21st 2-3 pm **Title:** Impact of SDOH on Chronic Conditions

Presenter: Melanie Brim, MHA, Michigan Health Council

Register here

Date and Time: Tuesday July 11th 2-3 pm

Title: Applying a Patient-Centered Design to Improve Educational Materials on Advance Care Planning

Presenters: Kathryn Shindeldecker and Kristen Hurst, University of Michigan

Register here

Date and Time: Wednesday July 12th 2-3 pm

Title: Tobacco Dependence Treatment - Putting the Guidelines into Practice

Presenter: Patricia Heiler, MPH, Michigan Department of Health and Human Services

Register <u>here</u>

Date and Time: Wednesday July 26th 2-3 pm

Title: Breast and Cervical Cancer Control Navigation Program

Presenter: E.J. Siegl, BSN, OCN, MA, CBCN, Program Director, MDHHS

Register here

Date and Time: Wednesday August 9th 2-3 pm

Title: Colorectal Screening

Presenter: Abby Moler, American Cancer Society

Register here

Date and Time: Wednesday August 23rd 2-3 pm

Title: The Power of Prevention- Helping Your Patients Reduce Their Cancer Risk **Presenter:** Danielle Karsies, MS, RD, CSO, Michigan Medicine Cancer Center

Register here

Date and Time: Wednesday September 20th 2-3 pm

Title: HPV Vaccine

Presenter: Abby Moler, American Cancer Society

Register here

Date and Time: Wednesday October 11th 2-3 pm

Title: Breast Cancer Screening

Presenter: Abby Moler, American Cancer Society

Register here

2017 SAVE THE DATES! SIM PCMH Regional Summits

The dates and venues for the 2017 Regional Summits are:

Summit West - Grand Rapids, MI

Tuesday October 10, 2017 Frederik Meijer Gardens and Sculpture Park 1000 E Beltline Ave NE Grand Rapids, MI 49525

Summit Southeast - Ann Arbor, MI

Tuesday, October 17, 2017

University of Michigan North Campus Research Center (NCRC)
2800 Plymouth Road, Building 18
Ann Arbor, MI 48105

Summit North - Thompsonville, MI

Tuesday, October 24, 2017 Crystal Mountain Resort & Conference Center 12500 Crystal Mountain Drive Thompsonville, Michigan 49683

June 2017 SIM PCMH CALENDAR



